

Sl. No.	Claims Experience	No of claims outstanding													
		Fire	Marine Cargo	Marine Hull	Engineering	Motor OD	Motor TP	Health	Overseas Travel	Personal Accident	Liability	Crop	Credit Insurance	Misc	Total
1	Claims O/s at the beginning of the period	1069	35	-	41	4375	4512	511	3	13	221	-	-	92	10,872
2	Claims reported during the period	464	11	-	26	40,935	1,149	9,315	29	28	1,957	10	-	147	54,071
3	Claims settled during the period	403	7	-	33	32,624	132	6,290	18	16	1,491	10	-	55	40,979
4	Claims repudiated during the period	2	-	-	-	1,310	6	219	11	1	75	-	-	4	1,628
5	Claims closed during the period	83	5	-	8	2,619	40	1,385	-	14	212	-	-	14	4,361
6	Claims O/s at the end of the period	1,065	34	-	26	8,857	5,483	1,931	3	10	400	-	-	166	17,975
	Claims Ageing														
	Less than 3months	203	3	-	12	7,966	1,069	1,899	-	6	369	-	-	92	11,619
	3 months to 6 months	155	3	-	7	710	1,441	13	-	1	11	-	-	27	2,368
	6 months to 1 year	237	18	-	2	73	1,339	14	-	2	14	-	-	14	1,713
	1 year and above	470	10	-	5	108	1,634	5	3	1	6	-	-	33	2,275
	Claims Settlement Ratio	100%	100%	0%	100%	96%	97%	97%	62%	97%	96%	100%	0%	95%	97%
	Claims Repudiated Ratio	0%	0%	0%	0%	4%	3%	3%	38%	3%	4%	0%	0%	5%	3%

Note: Claims settlement ratio =(Claim settled + Claims closed)/(Opening + Reported - Closing)

Note: Claims repudiated ratio =(Claim repudiated)/(Opening + Reported - Closing)