

Sl. No.	Claims Experience	No of claims outstanding													Total
		Fire	Marine Cargo	Marine Hull	Engineering	Motor OD	Motor TP	Health	Overseas Travel	Personal Accident	Liability	Crop	Credit Insurance	Misc	
1	Claims O/s at the beginning of the period (A)	414	1	-	5	5,370	866	157	6	10	-	-	-	504	7,333
2	Claims reported during the period (B)	261	-	-	2	39,080	609	3,864	205	13	-	51	-	5,064	49,149
3	Claims settled during the period (C)	83	-	-	4	32,650	140	3,850	127	8	-	51	-	3,945	40,858
4	Claims repudiated during the period (D)	21	-	-	-	2,780	1	60	39	1	-	-	-	446	3,348
5	Claims closed during the period (E)	59	1	-	3	1,853	30	27	22	1	-	-	-	841	2,837
6	Claims O/s at the end of the period (F)	512	-	-	-	7,167	1,304	84	23	13	-	-	-	336	9,439
Claims Ageing															
	Less than 3 months	272	-	-	-	6,745	548	83	22	10	-	-	-	335	8,015
	3 months to 6 months	27	-	-	-	353	320	-	-	3	-	-	-	-	703
	6 months to 1 year	211	-	-	-	66	361	1	1	-	-	-	-	1	641
	1 year and above	2	-	-	-	3	75	-	-	-	-	-	-	-	80
Claims Settlement Ratio															
	Claims Settlement Ratio	87%	100%	0%	100%	93%	99%	98%	79%	90%	0%	100%	0%	91%	93%
Claims Repudiated Ratio															
	Claims Repudiated Ratio	13%	0%	0%	0%	7%	1%	2%	21%	10%	0%	0%	0%	9%	7%

Note: Claims settlement ratio =(C + E)/(A + B - F)

Note: Claims repudiated ratio =(D)/(A + B- F)