

Sl. No.	Claims Experience	No of claims outstanding													
		Fire	Marine Cargo	Marine Hull	Engineering	Motor OD	Motor TP	Health	Overseas Travel	Personal Accident	Liability	Crop	Credit Insurance	Misc	Total
1	Claims O/s at the beginning of the period (A)	543	17	-	7	7,480	2,076	74	14	10	-	-	-	131	10,352
2	Claims reported during the period (B)	229	11	-	10	17,399	766	669	89	31	311	14	-	1,284	20,813
3	Claims settled during the period (C)	57	1	-	1	15,020	382	431	54	30	-	14	-	1,019	17,009
4	Claims repudiated during the period (D)	12	-	-	-	893	-	21	15	-	1	-	-	116	1,058
5	Claims closed during the period (E)	16	1	-	-	1,258	-	37	33	-	-	-	-	200	1,545
6	Claims O/s at the end of the period (F)	687	26	-	16	7,708	2,460	254	1	11	310	-	-	80	11,553
	<b>Claims Ageing</b>														
	Less than 3months	182	9	-	9	5,869	367	228	-	1	6	-	-	331	7,002
	3 months to 6 months	97	17	-	7	1,443	976	23	-	6	-	-	-	45	2,614
	6months to 1 year	241	-	-	-	362	736	2	-	4	-	-	-	6	1,351
	1year and above	167	-	-	-	34	381	1	1	-	-	-	-	2	586
	<b>Claims Settlement Ratio</b>	86%	100%	0%	100%	95%	100%	96%	85%	100%	0%	100%	0%	91%	95%
	<b>Claims Repudiated Ratio</b>	14%	0%	0%	0%	5%	0%	4%	15%	0%	100%	0%	0%	9%	5%

Note: Claims settlement ratio =(C + E)/(A + B - F)

Note: Claims repudiated ratio =(D)/(A + B - F)