

Upto the quarter ending Sep'21																			No. of claims only	
Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments	Miscellaneous	Total
1	Claims O/S at the beginning of the period (A)	1,069	35	-	35	4,375	4,512	8,887	507	13	7	527	25	-	41	-	-	-	288	10,872
2	Claims reported during the period (B)	771	27	-	27	1,06,889	3,238	1,10,127	15,842	71	1,346	17,259	375	-	82	-	25	-	4,771	1,33,437
	(a) Booked During the period	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(b) Reopened during the Period	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period (C)																			
	(a) paid during the period	622	24	-	24	91,119	1,057	92,176	12,564	40	1,326	13,930	181	-	81	-	25	-	3,911	1,10,950
4	Claims Repudiated during the period (D)	3	1	-	1	3,981	6	3,986	1,290	4	-	1,294	24	-	-	-	-	-	123	5,431
	Claims closed (E)	168	6	-	6	7,571	77	7,648	1,705	15	18	1,738	109	-	16	-	-	-	483	10,168
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
6	Claims O/S at End of the period (F)																			
	Less than 3months	222	3	-	3	7,952	1,881	9,833	707	21	1	729	83	-	18	-	-	-	424	11,312
	3 months to 6 months	166	1	-	1	424	899	1,323	43	2	2	47	3	-	1	-	-	-	24	1,565
	6months to 1 year	223	9	-	9	1,06	1,905	2,011	30	1	2	33	-	-	1	-	-	-	44	2,321
	1year and above	436	18	-	18	111	1,926	2,037	10	1	4	15	6	-	-	-	-	-	50	2,562
	Claims Settlement Ratio	100%	97%	0%	97%	96%	100%	96%	92%	93%	100%	92%	92%	0%	100%	0%	100%	0%	97%	96%
	Claims Repudiated Ratio	0%	3%	0%	3%	4%	0%	4%	8%	7%	0%	8%	8%	0%	0%	0%	0%	0%	3%	4%

Note: Claims settlement ratio =(C + E)/(A + B - F)

Note: Claims repudiated ratio =(D)/(A + B - F)

Upto the quarter ending Sep'21																			₹ in Lakhs	
Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments	Miscellaneous	Total
1	Claims O/S at the beginning of the period	32,260	4	-	4	4,260	37,604	41,865	402	89	8	499	58	-	179	-	-	-	252	75,118
2	Claims reported during the period	24,728	710	-	710	40,643	42,673	83,315	12,072	286	84	12,442	956	-	514	-	688	-	36,065	1,59,419
	(a) Booked During the period	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(b) Reopened during the Period	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period																			
	(a) paid during the period	4,138	32	-	32	18,743	6,133	24,876	8,439	87	19	8,545	765	-	78	-	687	-	4,452	43,574
4	Claims Repudiated during the period	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	Claims closed	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
6	Claims O/S at End of the period																			
	Less than 3months	4,315	2	-	2	4,244	15,173	19,418	456	82	34	572	141	-	61	-	-	-	985	25,494
	3 months to 6 months	3,332	1	-	1	982	6,958	7,940	31	31	-	62	26	-	9	-	-	-	7	11,377
	6months to 1 year	8,421	2	-	2	479	16,379	16,859	19	-	27	46	-	-	3	-	-	-	6	25,336
	1year and above	19,111	20	-	20	324	18,118	18,443	3	6	8	17	-	-	36	-	-	-	48	37,675