

Upto the quarter ending Dec'21																			No. of claims only	
Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments	Miscellaneous	Total
1	Claims O/S at the beginning of the period (A)	1,069	35	-	35	4,375	4,512	8,887	507	13	7	527	25	-	41	-	-	-	288	10,872
2	Claims reported during the period (B)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(a) Booked During the period	917	54	-	54	1,80,747	5,659	1,86,406	22,363	236	1,719	24,318	580	1	142	-	-	34	7,408	2,19,860
	(b) Reopened during the Period	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period (C)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(a) paid during the period	555	24	-	24	1,54,295	1,836	1,56,131	18,179	135	1,565	19,879	281	-	110	-	-	34	5,991	1,83,005
4	Claims Repudiated during the period (D)	5	2	-	2	7,883	-	7,883	84	-	-	84	12	1	1	-	-	-	246	8,234
	Claims closed (E)	178	11	-	11	11,694	110	11,804	3,861	34	92	3,987	223	-	20	-	-	-	955	17,178
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
6	Claims O/S at End of the period (F)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	Less than 3 months	252	20	-	20	10,586	2,238	12,824	705	78	64	847	88	-	42	-	-	-	357	14,430
	3 months to 6 months	187	2	-	2	416	1,631	2,047	6	1	-	9	1	-	3	-	-	-	37	2,286
	6 months to 1 year	290	3	-	3	94	1,897	1,991	24	-	1	25	-	-	1	-	-	-	49	2,359
	1 year and above	519	27	-	27	154	2,459	2,613	11	1	2	14	-	-	6	-	-	-	61	3,240
	Claims Settlement Ratio	99%	99%	0%	99%	99%	100%	99%	100%	100%	100%	100%	98%	0%	99%	0%	100%	0%	97%	98%
	Claims Repudiated Ratio	1%	5%	0%	5%	5%	0%	4%	0%	0%	0%	0%	2%	100%	1%	0%	0%	0%	3%	4%

Note: Claims settlement ratio =(C + E)/(A + B - F)

Note: Claims repudiated ratio =(D)/(A + B - F)

Upto the quarter ending Dec'21																			₹ in Lakhs	
Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments	Miscellaneous	Total
1	Claims O/S at the beginning of the period	32,260	4	-	4	4,260	37,605	41,865	402	89	8	499	58	-	179	-	-	-	253	75,118
2	Claims reported during the period	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(a) Booked During the period	18,013	195	-	195	36,831	46,732	83,563	12,459	1,574	128	14,161	1,323	-	328	-	-	702	6,538	1,24,823
	(b) Reopened during the Period	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(a) paid during the period	9,150	160	-	160	32,992	10,608	43,600	11,802	1,114	72	12,988	1,045	-	226	-	-	702	5,261	73,132
4	Claims Repudiated during the period	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	Claims closed	4,847	10	-	10	1,232	2,839	4,071	136	62	5	203	27	-	104	-	-	-	137	9,399
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
6	Claims O/S at End of the period	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	Less than 3 months	6,971	6	-	6	5,011	17,280	22,291	869	481	20	1,370	294	-	130	-	-	-	639	31,701
	3 months to 6 months	4,930	-	-	-	889	14,145	15,034	4	-	34	38	15	-	8	-	-	-	680	20,705
	6 months to 1 year	4,436	-	-	-	488	16,898	17,386	32	-	2	34	-	-	3	-	-	-	25	21,884
	1 year and above	19,939	23	-	23	479	22,567	23,046	18	6	3	27	-	-	36	-	-	-	50	43,121