

Upto the quarter ending Mar'22																			No. of claims only	
Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Liability insurance	Miscellaneous	Total
1	Claims O/S at the beginning of the period	1,069	35	-	35	4,375	4,512	8,887	507	13	7	527	25	-	41	-	-	196	92	10,872
2	Claims reported during the period	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(a) Booked During the period	1,224	104	-	104	2,57,848	8,547	2,66,395	32,533	430	2,634	35,597	810	1	225	-	50	9,605	1,784	3,15,795
	(b) Reopened during the Period	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(a) paid during the period	809	57	-	57	2,25,008	2,860	2,27,868	26,903	270	1,899	29,072	405	-	155	-	48	7,962	1,046	2,67,422
4	Claims Repudiated during the period	34	5	-	5	11,650	1	11,651	1,766	17	399	2,182	32	1	4	-	-	196	175	14,280
	Claims closed	174	16	-	16	17,398	254	17,652	3,558	34	287	3,879	293	-	35	-	1	1,303	342	23,695
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
6	Claims O/S at End of the period	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	Less than 3months	185	19	-	19	7,598	2,618	10,216	754	97	49	900	100	-	39	-	-	292	166	11,917
	3 months to 6 months	209	13	-	13	319	1,924	2,243	19	25	-	44	5	-	25	-	1	19	41	2,600
	6months to 1 year	298	2	-	2	73	2,159	2,232	26	-	2	28	-	-	2	-	-	7	46	2,615
	1year and above	584	27	-	27	177	3,243	3,420	14	-	5	19	-	-	6	-	-	22	60	4,138
	Claims Settlement Ratio	97%	94%	0%	94%	95%	100%	95%	95%	95%	85%	94%	96%	0%	98%	0%	100%	98%	89%	95%
	Claims Repudiated Ratio	3%	6%	0%	6%	5%	0%	5%	5%	5%	15%	6%	4%	100%	2%	0%	0%	2%	11%	5%

Note: Claims settlement ratio =(Claim settled + Claims closed)/(Opening + Reported - Closing)
 Note: Claims repudiated ratio =(Claim repudiated)/(Opening + Reported - Closing)

Upto the quarter ending Mar'22																			₹ in Lakhs	
Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Liability insurance	Miscellaneous	Total
1	Claims O/S at the beginning of the period	32,260	4	-	4	4,260	37,604	41,864	402	89	8	499	58	-	179	-	-	111	141	75,117
2	Claims reported during the period	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(a) Booked During the period	18,222	571	-	571	51,692	68,148	1,19,840	21,865	3,206	206	25,276	1,622	-	416	-	728	11,191	997	1,78,864
	(b) Reopened during the Period	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(a) paid during the period	10,661	411	-	411	48,113	15,754	63,867	16,627	2,334	117	19,077	1,442	-	266	-	732	7,676	211	1,04,344
4	Claims Repudiated during the period	19	-	-	-	25	-	25	-	-	-	-	0	-	-	-	-	-	1	44
	Claims closed	5,211	11	-	11	1,209	3,600	4,808	4,815	66	-	4,882	31	-	108	-	(5)	8	126	15,180
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
6	Claims O/S at End of the period	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	Less than 3months	1,716	121	-	121	4,743	19,047	23,790	595	803	30	1,428	194	-	139	-	-	3,405	53	30,846
	3 months to 6 months	5,400	29	-	29	952	16,425	17,377	161	91	-	251	14	-	39	-	-	172	26	23,310
	6months to 1 year	6,887	-	-	-	398	19,750	20,148	47	-	34	82	-	-	7	-	-	21	710	27,855
	1year and above	20,586	3	-	3	514	31,175	31,689	22	-	32	55	-	-	36	-	-	21	12	52,401