

Upto the quarter ending Jun'22																			No. of claims only	
Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Liability insurance	Miscellaneous	Total
1	Claims Q/S at the beginning of the period (A)	1,276	61	-	61	8,167	9,944	18,111	813	122	56	991	105	-	72	-	1	-	653	21,270
2	Claims reported during the period (B)	388	797	-	797	90,213	2,856	93,069	11,635	213	1,404	13,252	356	-	126	-	11	-	6,765	1,14,764
	(a) Booked During the period	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(b) Reopened during the Period	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period (C)																			
	(a) paid during the period	62	10	-	10	72,086	1,000	73,086	8,581	135	581	9,297	140	-	15	-	2	-	5,231	87,843
4	Claims Repudiated during the period (D)	5	6	-	6	3,438	-	3,438	696	17	405	1,118	11	-	-	-	-	-	93	4,671
	Claims closed (E)	174	331	-	331	7,037	295	7,332	1,424	59	409	1,892	100	-	68	-	1	-	895	10,793
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
6	Claims Q/S at End of the period (F)																			
	Less than 3months	315	463	-	463	14,915	2,550	17,465	1,662	95	58	1,815	200	-	78	-	8	-	898	21,242
	3 months to 6 months	158	10	-	10	581	2,349	2,930	19	28	1	48	10	-	26	-	-	-	129	3,311
	6months to 1 year	289	11	-	11	111	2,989	3,100	37	-	2	39	-	-	4	-	1	-	81	3,525
	1year and above	661	27	-	27	212	3,617	3,829	29	1	4	34	-	-	7	-	-	-	91	4,649
	Claims Settlement Ratio	98%	98%	0%	98%	96%	100%	96%	93%	92%	71%	91%	96%	0%	100%	0%	100%	0%	99%	95%
	Claims Repudiated Ratio	2%	2%	0%	2%	4%	0%	4%	7%	8%	29%	9%	4%	0%	0%	0%	0%	0%	1%	5%

Note: Claims settlement ratio = (C ÷ E) / (A + B - F)
Note: Claims repudiated ratio = (D) / (A + B - F)

Upto the quarter ending Jun'22																			₹ in Lakhs	
Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Liability insurance	Miscellaneous	Total
1	Claims Q/S at the beginning of the period	34,590	153	-	153	6,606	86,398	93,004	825	894	97	1,816	208	-	222	-	-	-	4,420	1,34,413
2	Claims reported during the period																			
	(a) Booked During the period	4,721	1,008	-	1,008	18,203	23,796	41,999	8,998	1,873	40	10,911	371	-	2,211	-	160	-	8,971	70,351
	(b) Reopened during the Period	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period																			
	(a) paid during the period	1,542	182	-	182	14,446	6,947	21,393	6,243	1,258	31	7,532	256	-	73	-	151	-	6,229	37,357
4	Claims Repudiated during the period	138	2	-	2	53	-	53	7	4	1	12	2	-	-	-	-	-	4	211
	Claims closed	1,261	2	-	2	1,625	3,632	5,257	1,497	154	19	1,669	101	-	34	-	-	-	76	6,402
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
6	Claims Q/S at End of the period																			
	Less than 3months	4,106	791	-	791	6,183	18,726	24,909	1,529	1,071	11	2,612	177	-	2,167	-	9	-	5,531	40,302
	3 months to 6 months	1,602	127	-	127	1,248	18,288	19,536	88	274	8	369	42	-	114	-	-	-	1,341	23,132
	6months to 1 year	6,555	27	-	27	530	27,218	27,748	215	-	34	249	-	-	8	-	-	-	158	36,745
	1year and above	22,106	31	-	31	723	35,384	36,107	244	6	33	283	-	-	37	-	-	-	32	58,615