

Upto the quarter ending Mar'23																			No. of claims only	
Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other Liability	Miscellaneous	Total
1	Claims O/S at the beginning of the period (A)	1,276	61	-	61	8,167	9,944	18,111	813	122	56	991	105	-	72	-	1	340	313	21,270
2	Claims reported during the period (B)	(1,015)	1,335	-	1,335	3,86,536	9,538	3,96,074	82,927	733	7,214	90,874	736	-	268	-	(1)	29,739	1,741	5,19,751
	(a) Booked During the period	9	4	-	4	566	77	643	266	5	25	296	60	-	1	-	-	70	30	1,113
	(b) Reopened during the Period	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period (C)																			
	(a) paid during the period	138	1,074	-	1,074	3,58,588	5,029	3,63,617	73,336	604	4,880	78,820	671	-	214	-	-	29,317	1,660	4,75,511
4	Claims Repudiated during the period (D)	8	10	-	10	17,106	164	17,270	1,437	13	10	1,460	11	-	9	-	-	20	121	18,909
	Claims closed (E)	73	114	-	114	8,194	18	8,212	5,204	60	2,195	7,459	49	-	44	-	-	162	119	16,232
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
6	Claims O/S at End of the period (F)																			
	Less than 3 months	30	148	-	148	10,443	2,336	12,779	3,938	143	204	4,285	156	-	54	-	-	512	161	18,125
	3 months to 6 months	3	40	-	40	481	2,277	2,758	15	38	1	54	9	-	10	-	-	87	10	2,971
	6 months to 1 year	14	14	-	14	144	3,572	3,716	27	1	-	28	3	-	9	-	-	44	11	3,839
	1 year and above	4	-	-	-	313	6,163	6,476	49	1	5	55	2	-	1	-	-	7	2	6,547
	Claims Settlement Ratio	96%	99%	0%	99%	96%	97%	96%	98%	98%	100%	98%	98%	0%	87%	0%	0%	100%	94%	96%
	Claims Repudiated Ratio	4%	1%	0%	1%	4%	3%	4%	2%	2%	0%	2%	2%	0%	3%	0%	0%	0%	6%	4%

Note: Claims settlement ratio =(C + E)/(A + B - F)

Note: Claims repudiated ratio =(D)/(A + B - F)

Upto the quarter ending Mar'23																			₹ in Lakhs	
Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other Liability	Miscellaneous	Total
1	Claims O/S at the beginning of the period	34,590	153	-	153	6,607	86,397	93,004	825	894	97	1,816	208	-	222	-	-	3,619	801	1,34,413
2	Claims reported during the period																			
	(a) Booked During the period	13,098	2,278	-	2,278	77,666	88,003	1,65,669	55,662	5,435	521	61,618	1,476	-	2,029	-	-	42,719	3,041	2,95,299
	(b) Reopened during the Period	(2,556)	96	-	96	761	2,882	3,663	1,645	(52)	(13)	1,580	52	-	96	-	(5)	(205)	(45)	2,676
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period																			
	(a) paid during the period	10,366	2,002	-	2,002	71,497	38,424	1,09,921	46,213	4,665	286	51,164	1,237	-	941	-	2,628	37,522	3,156	2,18,937
4	Claims Repudiated during the period	103	9	-	9	3,387	2,253	5,640	315	67	3	385	12	-	10	-	-	23	38	6,220
	Claims closed	259	95	-	95	1,364	303	1,667	9,308	187	263	9,758	88	-	125	-	(1)	478	67	12,536
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
6	Claims O/S at End of the period																			
	Less than 3 months	2,236	199	-	199	6,146	19,952	26,098	2,066	1,059	7	3,132	334	-	214	-	406	6,099	288	39,006
	3 months to 6 months	1,447	56	-	56	1,117	18,563	19,670	21	293	-	314	51	-	78	-	-	1,400	80	23,096
	6 months to 1 year	5,493	94	-	94	562	33,306	33,868	46	-	4	50	14	-	857	-	333	552	157	41,418
	1 year and above	25,228	72	-	72	981	64,491	65,472	163	6	42	211	-	-	122	-	-	59	11	91,175