

Go Digit General Insurance Limited
IRDAI Registration No. 158 dated 20 Sep 2017
Form NL-37-CLAIMS DATA
As at 31 Dec 2023
CIN - U66010PN2016PLC167410



Upto the quarter ending Dec'23

No. of claims only

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other Liability	Miscellaneous	Total
1	Claims Q5 at the beginning of the period (A)	51	202	-	202	11,381	14,348	25,729	4,029	183	210	4,422	170	-	74	-	-	650	184	31,482
2	Claims reported during the period (B)																			
	(a) Booked During the period	273	1,166	-	1,166	4,22,360	7,097	4,29,457	1,12,586	1,384	4,398	1,18,368	843	-	197	-	-	35,813	3,785	5,89,902
	(b) Repopened during the Period	13	46	-	46	743	158	901	1,362	52	31	1,445	151	-	22	-	-	178	141	2,897
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period (C)																			
	(a) paid during the period																			
4	Claims Repudiated during the period (D)	165	925	-	925	3,86,599	5,953	3,92,552	99,802	1,222	2,669	1,03,693	762	-	150	-	-	29,648	2,561	5,30,456
	Claims closed (E)	4	9	-	9	20,101	117	20,218	1,127	13		1,140	58	14	58	4	-	58	4	21,451
	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	39	118	-	118	7,102	33	7,135	6,501	32	1,490	7,023	33	-	28	-	-	2,200	199	16,773
5	Claims Q5 at End of the period (F)																			
	Less than 3months	58	215	-	215	19,451	2,410	21,861	9,941	189	471	10,601	298	-	85	-	-	4,779	987	38,884
	3 months to 6 months	34	122	-	122	647	1,708	2,355	1,378	103	2	1,483	36	-	16	-	-	5	193	4,244
	6months to 1 year	30	21	-	21	163	2,805	2,968	150	56	4	210	18	-	7	-	-	-	106	3,360
	1year and above	7	4	-	4	421	8,577	8,998	78	4	3	85	3	-	5	-	-	5	6	9,113
	Claims Settlement Ratio	98%	99%	0%	99%	95%	98%	95%	99%	99%	100%	99%	98%	0%	98%	0%	0%	100%	98%	96%
	Claims Repudiated Ratio	2%	1%	0%	1%	5%	2%	5%	1%	1%	0%	1%	2%	2%	2%	0%	0%	0%	2%	4%

Note: Claims settlement ratio = $(C + E) / (A + B - F)$

Note: Claims repudiated ratio = $(D)/(A + B - F)$

Upto the quarter ending Dec'23

₹ in Lakhs

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other Liability	Miscellaneous	Total
1	Claims O/S at the beginning of the period	34,405	421	-	421	8,806	1,36,302	1,45,108	2,296	1,358	53	3,707	399	-	1,271	-	739	8,110	536	1,94,696
2	Claims reported during the period	56,812	1,995	-	1,996	81,717	72,678	1,54,395	93,756	7,401	747	1,01,906	1,949	-	6,093	-	23,388	6,693	12,285	3,65,517
	(a) Booked During the period	(1,085)	68	-	68	168	2,817	2,984	(376)	497	(34)	87	124	-	(66)	-	(1,001)	(359)	(177)	578
	(b) Reopened during the Period	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period																			
	(a) paid during the period	10,155	1,468	-	1,468	74,415	51,275	1,25,690	69,122	5,789	168	75,079	1,315	-	666	-	23,127	13,962	6,971	2,58,432
4	Claims Repudiated during the period	3	7	-	7	3,500	1,718	5,218	1,521	71	-	1,593	38	-	4	-	-	21	38	6,922
	Claims closed	78	187	-	187	1,132	493	1,625	13,747	91	452	14,290	129	-	81	-	-	319	108	16,817
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c, after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
6	Claims O/S at End of the period																			
	Less than 3 months	15,103	379	-	379	8,691	22,460	31,151	9,716	1,424	141	11,281	569	-	4,399	-	-	112	3,112	66,106
	3 months to 6 months	35,475	154	-	154	19,233	20,384	39,617	1,091	1,580	-	16,384	243	-	1,050	-	1,293	2	1,355	60,281
	6 months to 1 year	6,053	102	-	102	622	30,757	31,379	2,050	237	1,169	2	1,408	-	873	-	-	96	39,625	42,287
	1 year and above	24,226	187	-	187	12,240	85,801	87,041	133	63	3	419	5	-	273	-	-	28	64	1,12,807