

Upto the quarter ending Sep'23																			No. of claims only	
Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other Liability	Miscellaneous	Total
1	Claims O/S at the beginning of the period (A)	51	202	-	202	11,381	14,348	25,729	4,029	183	210	4,422	170	-	74	-	-	650	184	31,482
2	Claims reported during the period (B)																			
	(a) Booked During the period	209	888	-	888	2,73,035	4,487	2,77,522	67,103	683	2,645	70,431	707	-	117	-	-	20,458	2,286	3,72,618
	(b) Reopened during the Period	10	42	-	42	662	139	801	1,252	49	30	1,331	133	-	22	-	-	160	134	2,633
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period (C)																			
	(a) paid during the period	94	624	-	624	2,47,128	4,222	2,51,350	59,413	590	1,672	61,675	470	-	106	-	-	20,788	1,769	3,36,876
4	Claims Repudiated during the period (D)	4	4	-	4	12,360	83	12,443	673	13	-	686	6	-	4	-	-	4	46	13,197
	Claims closed (E)	27	91	-	91	5,149	16	5,165	3,497	20	1,043	4,560	59	-	19	-	-	126	72	10,119
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
6	Claims O/S at End of the period (F)																			
	Less than 3months	80	323	-	323	19,082	2,196	21,288	8,555	218	163	8,936	402	-	49	-	-	337	547	31,962
	3 months to 6 months	49	76	-	76	773	1,611	2,384	102	47	-	149	66	-	27	-	-	5	153	2,909
	6months to 1 year	9	10	-	10	174	3,306	3,480	83	26	5	114	4	-	4	-	-	4	8	3,633
	1year and above	7	4	-	4	402	7,540	7,942	61	1	2	64	3	-	4	-	-	4	9	8,037
Claims Settlement Ratio		97%	99%	0%	99%	95%	98%	95%	99%	98%	100%	99%	99%	0%	97%	0%	0%	100%	98%	96%
Claims Repudiated Ratio		3%	1%	0%	1%	5%	2%	5%	1%	2%	0%	1%	1%	0%	3%	0%	0%	0%	2%	4%

Note: Claims settlement ratio =(C + E)/(A + B - F)
Note: Claims repudiated ratio =(D)/(A + B- F)

Upto the quarter ending Sep'23																			₹ in Lakhs	
Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other Liability	Miscellaneous	Total
1	Claims O/S at the beginning of the period	34,404	421	-	421	8,806	1,36,302	1,45,108	2,296	1,358	53	3,707	399	-	1,271	-	739	8,110	536	1,94,695
2	Claims reported during the period																			
	(a) Booked During the period	34,853	1,484	-	1,484	51,744	46,455	1,00,199	48,403	4,568	473	53,445	1,335	-	1,983	-	2,323	5,408	8,348	2,09,379
	(b) Reopened during the Period	(1,085)	68	-	68	168	2,817	2,984	(376)	497	(34)	87	124	-	(66)	-	(1,001)	(359)	(177)	578
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period																			
	(a) paid during the period	6,084	897	-	897	46,816	37,524	84,340	38,068	3,404	105	41,577	708	-	503	-	2,061	12,290	5,138	1,53,598
4	Claims Repudiated during the period	3	4	-	4	2,128	1,228	3,356	86	96	-	182	8	-	4	-	-	21	21	3,600
	Claims closed	70	159	-	159	819	249	1,068	7,918	10	352	8,280	145	-	79	-	-	156	43	10,000
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
6	Claims O/S at End of the period																			
	Less than 3months	28,278	481	-	481	7,560	23,187	30,747	3,770	1,477	32	5,278	658	-	1,286	-	-	547	1,893	69,168
	3 months to 6 months	4,260	134	-	134	1,543	17,109	18,652	104	915	-	1,018	282	-	313	-	-	31	1,430	26,121
	6months to 1 year	3,479	167	-	167	604	29,942	30,546	115	522	1	638	54	-	132	-	-	86	122	35,224
	1year and above	25,998	132	-	132	1,248	78,335	79,583	263	0	2	266	5	-	871	-	-	28	60	1,06,941